



2025 ANNUAL ACTIVITY REPORT

INTRODUCTION

The year 2025 has just ended , leaving its mark on the African Consumers' Organization (ACO) as a year of unprecedented expansion of its diplomatic and operational influence. This occurred within a continental context marked by profound economic shifts and a rapid digital transition. Our organization is increasingly becoming a true bulwark for the protection of the rights of African citizens. This annual report is not merely a list of tasks accomplished, but rather a testament to the strategic vision underway , driven by an unwavering collective commitment to fairer and more humane consumption across the continent .

Under the leadership of the Board of Directors and the Executive Management , the ACOhas reached a decisive stage of integration . of certain spheres of international decision-making. Our presence at the Palais des Nations in Geneva and our involvement in the Alliance for Food Sovereignty in Africa (AFSA) clearly demonstrate this aspect . The organization has understood that consumer protection is no longer solely a local matter, but requires global coordination to confront unscrupulous operators and globalized trade policies.

One of the major challenges of this endeavor has been reconciling rapid technological development with preserving purchasing power. The ACOactively participated in the debates on digital taxation in Dakar, advocating for a balance that does not sacrifice financial inclusion on the altar of state profitability. We firmly believe that the digital economy must be a driver of development accessible to all Africans, from the small rural trader to the urban executive, regardless of social class.

On the front of food sovereignty, the ACOhas waged a fierce battle for the preservation of our natural resources and culinary traditions. Faced with the threats of ocean and land grabbing, our organization has delivered a message of resistance in Saly and Addis Ababa, where agroecology has been recognized as the only viable path to guaranteeing healthy and sustainable food, far removed from the pressures of intensive agribusiness that depletes our soils and weakens our health.

The year 2025 saw the launch of the first major e Financial services satisfaction survey across the continent . By deploying a simultaneous satisfaction survey, the ACOgave a voice to millions of consumers often ignored by banking institutions. This initiative marks the birth of a new paradigm where the end user becomes the primary auditor of service quality , thus compelling financial actors to be more transparent and empathetic.

However, the journey to 2025 was not without its challenges. The organization had to navigate financial constraints, reduced engagement from some members, and instability in certain regions of the continent . These obstacles did not diminish our determination; on the contrary, they strengthened our resilience and our ingenuity in maintaining communication and action on the ground, particularly through the strength of our digital networks.

Training and education have remained the cross-cutting pillars of our action plan. Through a series of international webinars and seminars, the ACOhas worked to raise the level of technical expertise of its member associations. Whether in health security, taxation, or telecommunications regulation, we have invested in human capital so that each ACOmember can become a recognized expert in their respective country.

This year was also marked by the consolidation of our partnerships with leading institutions such as UNCTAD, ITU, and FAO. These strategic alliances are essential ; they are the driving force behind concrete projects that will likely be launched in 2026, particularly in the areas of resource mobilization , capacity building for our members, and the adoption of consumer protection guidelines at each partner level.

Finally, this 2025 annual report projects the ACO into a future full of promise but also responsibilities. We conclude this exercise with the certainty that the cause of the consumer is now inseparable from the cause of Africa's development. By turning the pages of this document, you will discover the details of a daily struggle for the dignity, health, and economic justice of more than one billion African citizens.

I- INTERNATIONAL DIPLOMACY AND STRATEGIC ALLIANCES

1- Exchange visits to UNCTAD, IUT and Public Eye

ad hoc diplomatic mission led by President Daouda Elhadj Adam to Geneva on November 26 and 27, 2025, was one of the highlights of this exercise. This institutional initiative aimed to move the ACO from an observer role to that of a key partner of UN agencies.

Thus, exchanges with the International Telecommunication Union (ITU), particularly with Ms. **Carmel Pardro** and Ms. **Nancy Sundberg** The work of those responsible for the " **Regulatory and Commercial Environment** " program at the **Telecommunications Development Bureau (BDT)** laid the groundwork for unprecedented technical collaboration. The ACO advocated for the systematic inclusion of consumer associations in the definition of digital connectivity standards in Africa.



During the meeting with **Ms. Luz De La Mora** , Director of International Trade and Commodities and her colleagues , **Mr. Remi Lang** , Acting Head of the Office of the Director of the International Trade Division, **Mr. Yves Kenfack** , in charge of competition and protection policies, and **Ms. Anna Cipriano** , Head of Consumer Protection, At UNCTAD, the focus was on integrating consumer protection into the African Continental Free Trade Area (AfCFTA). Without a harmonized protection framework, the single market risks undermining citizens' rights in the face of cross-border trade flows.

At the end of the discussions, the President presented a Certificate of Recognition to UNCTAD for its technical support in organizing the Pan-African Forum in Lomé in September 2024. The ACO reiterated its commitment to collaborating with the institution to ensure its members benefit from capacity-building, mass education, and training initiatives in member countries. President DAOUADA Elhadj Adam expressed his hope that future Pan-African Consumer Protection Forums would be sponsored by the UN organization.



An action plan currently being developed will be validated with UNCTAD, including the co-organization of capacity-building webinars and the development of joint projects. These initiatives aim to mobilize financial resources from African institutions to foster a more localized approach to resource mobilization within the continent. Discussions were also held regarding the sponsorship of upcoming pan-African consumer forums.

Advocacy for food safety was strengthened by a strategic meeting with the NGO Public Eye regarding food standards. Following the publication of one of this NGO's reports, the ACO seized the opportunity to support member organizations already engaged in this campaign. Discussions with **Mr. Laurent Gaberell**, responsible for the Agriculture, Biodiversity and Intellectual Property programs, is putting our organization on a more consumer-oriented path.

This mission to Geneva also served to establish the credibility of the ACOs as an interlocutor capable of monitoring the practices of multinationals on the continent through the engagement of its members.

Our involvement in these bodies now allows us to access global platforms for disseminating our own publications and alerts. This international visibility is an essential lever for exerting pressure against commercial abuses. The organization stressed the need for training for its members to better understand the complex mechanisms of international trade and regulation.

Finally, these missions have demonstrated that the personal mobilization of ACO leaders is an irreplaceable vector of institutional growth to impact African communities on a large scale.

2- Our advocacy in support of the MUTAA (African Air Transport Mechanism)

We have intensively advocated for the MUTTA, notably through targeted dissemination of the Second Forum report to national and regional civil aviation authorities. These efforts aim to promote more accessible and integrated African aviation. The President of the Republic of Togo, a champion designated by his peers for the MUTTA, personally received a copy of the Lomé Forum report, signaling high-level support for these initiatives.

Fruitful discussions took place with the director of the ANAC (National Civil Aviation Agency) of Togo, a champion country of the MUTTA (Movement for the Unified Transition in Togo). During this meeting, we officially presented him with the Forum's report, paving the way for strengthened collaboration in implementing the recommendations. These discussions helped align national priorities with the continental objectives of the MUTTA.

Furthermore, high-level discussions were held with officials from AFRAA (African Airlines Association), strengthening strategic partnerships. These interactions underscore the collective commitment to reforming the aviation sector in Africa, echoing the Forum's resolutions.

Finally, the ECOWAS decision of October 2025, announcing a 25% reduction in fees and taxes, could have a positive impact on airfare prices within the region. The ACO (African Consumers' Organization) welcomed this measure with a public statement, noting that it aligns perfectly with the recommendations of the 2024 Lomé Forum.

II-FOOD SOVEREIGNTY AND AGROECOLOGY

2.1 Meeting on the future of biodigital technologies in agriculture and food in Africa

The question of food sovereignty has always been a pressing issue, as the foundation of the OAC's commitment to addressing an increasingly precarious globalized food system. For our organization, it is no longer simply a matter of ensuring that consumers have enough to eat, but of guaranteeing their access to locally produced food, without excessive dependence on imports. This vision was strongly advocated at the continental conference **in Addis Ababa in October 2025**, organized by **AFSA (Alliance for Food Sovereignty in Africa in concert with its partners)**, where the ACO stressed that consumer protection begins with control of one's own agricultural and seed resources in the face of external threats.



The election of the Executive Director as **Co-Chair of the AFSA's Land and Agroecology Working Group** marks a major institutional turning point. This strategic position now allows the ACO to directly influence land management policies across the continent, ensuring that arable land is not seized by foreign interests to the detriment of local populations' food needs. This co-chair role provides leverage for integrating consumer rights into debates on climate justice and biodiversity.

2.2 Regional workshop on artisanal fishing-agroecology and advocacy against ocean grabbing in West Africa

At the regional workshop in **Saly, Senegal, held from September 10 to 12, 2025**, under the initiative of **ADEPA** (West African Association for the Development of Artisanal Fisheries), the ACO raised the alarm about the phenomenon of ocean grabbing in West Africa. We strongly condemned the signing of fishing agreements that authorize foreign industrial fleets to deplete African territorial waters for industrial processing elsewhere. This situation not only deprives artisanal fishers of their livelihoods but also creates a shortage of affordable fish protein for local consumers, thus exacerbating food insecurity and malnutrition.



Agroecology is considered by the African Consumer Organization throughout the year to be the most resilient African response to climate change and soil degradation. Unlike agribusiness, which depletes resources and relies on costly chemical inputs, agroecology prioritizes natural cycles that guarantee healthy ecosystems and the nutritional quality of produce. The ACO has made numerous efforts to explain that choosing agroecology guarantees consumers food free of pesticide residues, healthier food that respects local culinary traditions.



2.3 Celebration of World Consumer Rights Day (WCRD 2025)

On March 28, 2025, to mark World Consumer Rights Day, the African Consumer Organization (ACO) organized a webinar on education for sustainable food, led by experts Dr. Noel Kouteka Bataka , Dr Million Belay (General Coordinator of AFSA) and Mr. Kimera Henry.

This first event of the year, aligned with the Board's action plan focused on nutrition and sustainability, raised awareness among participants about the challenges facing African food systems – climate change, urbanization, dependence on imports – while promoting food security, sustainable diets, agroecology and capacity building for member associations; Dr. Bataka analyzed the biophysical, demographic and economic factors transforming these systems, advocating for sustainable markets via the AfCFTA , while Dr. Belay defended agroecology against the limitations of the Green Revolution and AGRA for food sovereignty that respects local knowledge, and Mr. Henry highlighted the role of consumer organizations in raising awareness, engaging young people, partnerships with governments and media, and digital adaptation.

The discussions focused on GMOs, resource mobilization and African food preferences, resulting in recommendations to strengthen capacities, involve young people, forge strategic partnerships and promote sustainable practices, thus laying the foundations for future collaborations in service of the OAC's annual objectives in education and consumer protection in Africa.

Furthermore, on March 21, 2025, in addition to the celebrations led by our member organizations, the ACO held a webinar on "A Just Transition to More Sustainable Lifestyles," highlighting successful experiences in Zimbabwe, Morocco, and Burkina Faso that demonstrate how raising consumer awareness can transform demand and steer markets toward more ethical

products. This virtual meeting, with over 80 participants including representatives from member associations, Dr. Million Belay (AFSA), and Dr. Bataka Noël (former Minister of Agriculture of Togo and FAO Representative in Cameroon), strengthened the collective commitment to sustainable practices.

2.4 Collaboration with the FAO

As part of a strategic partnership initiated in October 2025, the African Consumers' Organization (ACO) and the FAO organized a webinar on October 30th focused on strengthening the role of consumer organizations in promoting healthy diets. This initial dialogue is based on the conviction that consumers are key drivers of transformation in agri-food systems, capable of shifting demand towards nutritious, safe, and sustainable products. The central objective is to equip member associations so that they can not only inform citizens about their nutritional rights, but also demand concrete reforms to public policies and national regulatory frameworks.

A key pillar of this collaboration is the operationalization of the “Right to Adequate Food” as a legal framework for consumer action. Drawing on FAO’s technical expertise, the ACO explored innovative policy approaches to ensure that every African citizen has access to healthy food without discrimination. Discussions highlighted the relevance of national dietary guidelines and the use of educational tools to counter the proliferation of ultra-processed foods, while taking into account continent-specific challenges such as rapid urbanization and disparities in purchasing power.

Finally, this webinar provided an opportunity to assess the capacities of consumer organizations in Africa, identifying local successes and persistent needs in terms of funding and communication. The discussions led to the development of a roadmap of collaborative actions aimed at increasing the visibility of these associations in food security decision-making processes. For the ACO, this dialogue marks the beginning of a series of initiatives designed to make the "informed consumer" a central player in sustainable development and public health at the pan-African level .

2.5. Collaboration with the International Development Research Centre (CERDI)

The Executive Director of the African Consumers ' Organization (OAC), Dr. SOGADJI Emmanuel, and Ms. Lady Kamanga Kawanga, in charge of markets and food security at the Association of Food Product Consumers (ASCOVI) of the DRC, participated On behalf of the OAC, actively participated in a regional meeting in Senegal from November 19 to 21, 2025. Organized by the International Development Research Centre of Canada (IDRC) , this meeting focused on the theme " Transforming Food Systems in Africa: Finding the Right Entry Points to Foster Change ." During these three intense days, participants delved into the heart of continental issues, sharing visions and experiences to rethink the future of food in Africa.

The work was structured around three main axes: the validation of exploratory studies and preparatory syntheses , the precise identification of strategic entry points for transforming African food systems , and finally , the establishment of dynamic coalitions to propel these initiatives. Dr. Sogadji and Ms. Kamanga Kawanga seized this international platform to passionately defend the priorities of their organizations, enriching the discussions with their field expertise from ACO and ASCOVI , respectively .

This meeting presented a unique opportunity for the delegates to advocate for close collaboration with IDRC. They proposed a concrete partnership aimed at opening access to capacity-building opportunities and conducting targeted studies in key identified areas . This advocacy marks a promising step towards strengthening local actors in the pursuit of a sustainable transformation of African food systems .

III- FINANCIAL SERVICES AND PAN-AFRICAN SURVEY

3.1 Launch of the financial services satisfaction survey in Africa

The African financial sector is currently undergoing profound transformation with the rise of digital technology, but this growth has not always been accompanied by an improvement in the quality of service provided to citizens. It is in this context that the ACO(African Financial Services Organization) has taken the historic initiative of launching the " **Financial Services Satisfaction Survey 2025** " **project** . This large-scale operation, unprecedented in its scope, aims to break the silence surrounding user feedback and transform it into a lever for pressure and advocacy, demanding more ethical and transparent practices from financial institutions.

In-person service at branches and the quality of the digital interface are the primary points of contact analyzed in this survey. For the OAC, customer experience reflects the institution's respect for consumer rights. Poor service, excessive waiting times, and complex mobile interfaces are all barriers to genuine financial inclusion. By quantifying these aspects across the continent , the ACOaims to produce a performance barometer that will compel banks and operators to invest more in customer satisfaction.

Price transparency remains one of the most challenging battles the ACOwill wage in 2025. The survey highlighted the persistence of hidden fees and terms and conditions that are often incomprehensible to the average consumer. This financial opacity silently impoverishes African households and undermines trust in the formal banking system. Through this project, the ACOdemands the standardization of price information so that every citizen can compare offers and choose the services that best suit their budget.

Pending the publication of the report of this investigation, we would like to thank the consumers and member organizations who mobilized for this activity.

3.2 ACOSupport for the PI-SPI

In an official statement published on October 8, 2025, the ACOenthusiastically welcomed the launch of the **Interoperable Instant Payment System Platform (PI-SPI)** from the BCEAO. This technological advancement is seen as a driver of financial integration for the WAEMU region. By enabling instant and secure transactions between different institutions, the PI-SPI simplifies the lives of millions of consumers, and the ACO has actively advocated for this modernization model to serve as an example to other central banks on the continent.

However, the ACOremains vigilant regarding the potential pitfalls of this digitalization. While interoperability facilitates trade, it must not be used as a pretext for increasing transaction costs.

The organization firmly reiterated that the economies of scale achieved through technology must primarily benefit end users. Reducing cross-border transfer fees is a non-negotiable requirement for intra-African trade, supported by the AfCFTA, to become a tangible reality for consumers. It is worth noting that two of our consumer organizations, namely the League for the Defense of Consumer Rights of Benin (LCDB) and the Federal Union of Consumers of Ivory Coast (UFC CI), were involved in the campaign initiated by the central bank (BCEAO).

IV- DIGITAL ECONOMY AND TAXATION

4.1 International Conference on the Taxation of the Digital Economy

OAC's participation at the invitation of the **Foundation for Capacity Building in Africa** Our participation in the **International Conference on the Taxation of the Digital Economy in Dakar in April 2025** marked a key milestone. We brought the voice of users to a debate often dominated by tax experts and governments. The African digital economy, which is expected to be worth more than \$180 billion by the end of 2025, offers immense opportunities but raises risks of excessive taxation for the end consumer.

The ACO argues that digital taxation should not be a barrier to universal access to basic services such as online education, health or e-commerce, which are pillars of modern development.

Participation in this activity was made possible thanks to the support of ARCEP TOGO, to whom we express our gratitude.

4.2 FRATEL 2025 Meeting

Following an invitation from the Francophone Network of Telecommunications Regulators (FRATEL) and the Telecommunications / ICT Regulatory Authority of Côte d'Ivoire (ARTCI), our organization attended the 22nd Fratel seminar , held from May 20 to 22 , 2025 in Abidjan . Rather than sending representatives from afar , it chose to honor its local members in Côte d' Ivoire , mandating the Federal Union of Consumers (UFC CI) and the Federation of Consumer Associations of Côte d' Ivoire (FAC CI) to proudly represent our entity . This strategic decision reflected a deep confidence in these field actors , ready to plunge into the heart of a major event dedicated to the challenges of international connectivity .

sunny Abidjan sky , our representatives participated brilliantly Throughout the event , from the solemn opening and closing ceremonies to the lively roundtables and insightful expert presentations , participants from over 150 Francophone regulatory authorities vigorously defended our organization's interests, enriching the discussions on submarine , terrestrial, and satellite digital infrastructures. This active participation was not merely symbolic ; it embodied our organization 's concrete commitment to promoting inclusive and resilient connectivity . We contributed to essential discussions on the future of global networks within the telecommunications sector.

V- STRATEGIC AND OPERATIONAL CHALLENGES

The first major challenge in 2025 was mobilizing the necessary financial resources to carry out its activities and projects . The OAC, in the interest of its independence, avoids funding that could create conflicts of interest.

The language barrier remains a challenge for coordination among French-, English-, Portuguese-, and Arabic-speaking members. The ACO is investing in the translation of its key documents to maintain full cohesion despite these financial difficulties .

The challenge of media visibility in an information-saturated landscape requires the ACO to constantly be creative in its communication strategies to ensure its alerts reach the general public. Therefore, its website remains operational. However, the executive management is striving to make it more active and dynamic.

Strengthening the technical capacities of our national members is an ongoing project. The level of understanding of complex issues such as digital taxation or biotechnologies varies from one country to another.

Despite these obstacles, the resilience and commitment of the OAC's volunteers and leaders made it possible to close the year 2025 with a largely positive outcome and a strengthened influence.

VI- 2025 MEMBERSHIPS

In 2025, our organization enthusiastically welcomed several membership applications from African consumer advocacy groups. These applications strengthen the continental network and illustrate the growing commitment to responsible consumption. The Algerian Organization for the Protection and Guidance of Consumers and their Environment (APOCE), led by Dr. Zebdi Mustapha, conducts environmental guidance and awareness campaigns in Algeria, effectively protecting consumers' rights against commercial abuses.

The Comorian Consumers Federation (FCC), under the leadership of Ms. Dooos XVC, also submitted its application this year. In the Comoros, it coordinates collective efforts for better market regulation and consumer education, promoting fair and sustainable practices at the national level.

The Ivorian Consumers Association (AIC), represented by Mr. Gervais MONY, complements this dynamic in Côte d'Ivoire. Specializing in monitoring products and services, it conducts advocacy and mediation campaigns.

Furthermore, the Beninese Association for Consumer Defense (ABDC), led by Sèmèdéton Eric HOUÉSSOU, excels in Benin in the fight against fraud, through training and targeted legal actions.

Finally, the Cameroonian Consumers Foundation (FOCACO), headed by Mr. Alphonse AYISSI ABENA, submitted its application in 2025. In Cameroon, it stands out for its market monitoring and environmental education programs, strengthening consumer rights in a multicultural context.

CONCLUSION AND OUTLOOK 2026

At the close of this 2025 fiscal year, the African Consumers' Organization (ACO) report demonstrates unprecedented institutional maturity and a capacity for action that now extends from local advocacy to international bodies in Geneva. The organization has successfully transformed the challenges of the high cost of living, food sovereignty, and digital finance into opportunities for collective mobilization. Each action undertaken this year has reinforced our conviction that the African consumer is not merely a commercial target, but a political and economic actor whose voice must be heard in the structural transformation of the continent.

One of our strategic priorities for 2026 will be strengthening relationships with our member associations. The ACO is only as strong as its national components. In 2025, we observed that the synergy between the Executive Secretariat and grassroots organizations led to significant victories. In 2026, we will implement more streamlined coordination mechanisms, including platforms for sharing legal and technical tools, to enable every association, even the smallest, to benefit from the network's global expertise for its local campaigns.

This consolidation will be achieved through an intensive, decentralized capacity-building program. We plan to organize regional thematic training sessions to enable members to deepen their understanding of complex issues such as telecommunications regulation, the right to adequate food (in connection with FAO tools), and financial market oversight. The objective is to create a body of African consumer experts capable of serving authoritatively on national and regional regulatory bodies.

The year 2026 will also be marked by the celebration of **World Consumer Rights Day**. This event will not be a mere symbolic commemoration, but a moment of massive mobilization across the continent. Under the auspices of the OAC, each member country will organize awareness-raising activities, information caravans, and direct dialogues with economic operators. This will be an opportunity to disseminate the results of our satisfaction surveys and remind governments of their obligations regarding the protection of citizens.

The flagship event of the coming year will undoubtedly be the organization and **launch of the 3rd Pan-African Consumer Forum**. Following the success of previous editions, this forum aims to be the hub for innovation in consumer rights advocacy. It will bring together not only member associations, but also policymakers, development partners such as UNCTAD and FAO, as well as representatives from the private sector. This forum will be the ideal platform to define the "African Consumer Roadmap" for the next decade.

This 3rd Forum will also serve as a platform to officially launch major projects stemming from our recent diplomatic missions. As agreed during our discussions in Geneva with UNCTAD, we intend to present structuring projects to mobilize resources from the African Development Bank (AfDB). This funding will be dedicated to implementing consumer protection programs within the framework of the African Continental Free Trade Area (AfCFTA), ensuring that intra-African trade truly benefits consumers.

Building on our 2025 actions, the ACO intends to continue its thematic webinars, which have become essential forums for sharing experiences. The initial dialogue begun with the FAO will be transformed into an operational action program on the ground to promote healthy diets. We want to move from theory to practice by supporting local initiatives that promote agroecological products and by combating malnutrition through household education.

In terms of governance, the ACO will continue its advocacy for the creation and strengthening of independent regulatory bodies. We will continue to promote the concept of "consumer micro-regulators," encouraging states to legally integrate consumer representatives onto the boards of regulatory agencies. Transparency in the management of public and private services depends on it, and 2026 will see an intensification of our pressure to achieve legislative progress in this direction.

We remain aware that the organization's future depends on our ability to integrate youth and new technologies into our advocacy efforts. For 2026, the ACO plans to launch a pan-African mobile application for reporting consumer abuses. This technological tool will allow us to collect real-time data on the quality of products and services across the continent, thereby strengthening our evidence base for legal actions and political advocacy.

In conclusion, the ACO reaffirms its commitment to building an Africa where consumers are respected and protected. We are entering 2025 with unwavering determination and a clear vision. Strengthening our network, celebrating the upcoming World Consumer Rights Day, and hosting the 3rd Pan-African Forum are all milestones that will propel our organization to new heights.

Together, with the support of our partners and the strength of our members, we will continue to say that the future of Africa will depend, more than ever, on what we produce and consume and how we, as consumers, protect ourselves.

Appendices

1- Member Organizations as of December 31, 2025

N	Organization Name
1	ADDC Wadata
2	Beninese Association for Consumer Protection (ABDC)

- 3 Congolese Agency for the Promotion and Protection of Consumers (ACPPC)
- 4 Guinean Association for the Defense of Users of Digital Technologies (AGUIDUTEN)
- 5 Burundian Consumer Association-Transparency International Burundi (ABUCO-TI BURUNDI)
- 6 Consumers Association of Mauritius
- 7 Association of Consumers of Food Products (ACPV)
- 8 Consumers Association of Mali (ASCOMA)
- 9 Mauritanian Consumer Protection Association
- 10 Association for the Defense of the Environment and Consumers (ADEC)
- 11 Association for the Defense of Consumer Rights (ADC)
- 12 Ivorian Consumers Association (AIC)
- 13 Rwandan Association for the Defense of Consumer Rights (ADECOR)
- 14 Togolese Consumers Association
- 15 Benin Consumer Health and Survival
- 16 National Chamber of Consumers (CNC)
- 17 Coalition of Cameroonian Consumers (CCC)
- 18 consumer association of Malawi
- 19 Consumer Awareness Organization
- 20 Consumer Council of Zimbabwe
- 21 Consumer Advocacy Center (CAC)
- 22 Consumer Protection Association (CPA)
- 23 Comorian Consumers Federation (FCC)
- 24 Federation of Consumer Associations of Ivory Coast (FAC CI)
- 25 National Federation of Consumer Associations (FNAC Morocco)
- 26 Cameroonian Consumers Foundation (FOCACO)
- 27 Global Consumer Center (CONSENT)
- 28 African Institute for Consumption, Development and Citizenship (CICODEV Africa)
- 29 The Algerian Organization for Consumer Protection and Guidance (APOCE)
- 30 Cameroonian Consumers' League (LCC)
- 31 Consumers League of Burkina Faso
- 32 Consumers' League of Togo
- 33 League for Consumer Protection in Benin
- 34 National Consumers Movement (MNC)
- 35 National Consumers Forum
- 36 Central African Observatory of Consumption: The Ideas Box (OCCLBi)
- 37 Congolese Observatory for Consumer Rights (OBDC)
- 38 Tunisian Organizations for Consumer Information
- 39 SOS Consumer of Gabon (SOS CG)
- 40 Sudanese Consumers Protection Society (SCPS)
- 41 Guinean Consumers' Union (UCG)
- 42 Federal Union of Consumers of Ivory Coast (UFC CI)
- 43 National Union for Consumer Protection (UNPC)
- 44 Union for the Defense of Consumer Rights (UDECOM)

45	Youth Education Network
46	Zambia Consumer Association

2- Distribution of members by country as of December 31, 2025

Organizations by country	
Country	Number of member organizations
Algeria	2
Benign	3
Burkina Faso	1
Burundi	1
Cameroon	4
Comoros	1
Ivory Coast	3
Gabon	1
Ghana	1
Guinea	2
Kenya	1
Lesotho	1
Malawi	1
Mali	1
Morocco	1
Maurice	1
Mauritania	1
Niger	1
Nigeria	1
Central African Republic	1
Democratic Republic of the Congo	3
Republic of the Congo	1
Rwanda	1
Senegal	2
Seychelles	1
Sudan	1
Chad	1
Togo	2
Tunisia	1
Uganda	1
Zambia	1
Zimbabwe	1
Total	46

3- Distribution by Region of Africa

Region of residence	Number	%
Central Africa	12	26
East Africa	6	13
West Africa	16	35
Southern Africa	6	13
North Africa	6	13
Total	46	100